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LAMPIRAN

LAMPIRAN 1

Kuesioner Penelitian

KUESIONER
PENGARUH KUALITAS PELAYANAN DAN HARGA TERHADAP KEPUASAN PELANGGAN PADA JASA PENGINAPAN REDDOORZ (STUDI KASUS PADA WILAYAH KOTA BOGOR)

Kepada Yth:
Bapak/Ibu/Saudara/i/Responden
Di tempat

Dengan hormat,

Perkenalkan, saya Fikri Hoeruman Abdullah mahasiswa Fakultas Ekonomi dan Bisnis Universitas Binaniaga Indonesia. Saat ini saya sedang melakukan penelitian dalam rangka penelitian Proposal mengenai "**Pengaruh Kualitas Pelayanan dan Harga Terhadap Kepuasan Pelanggan pada Jasa Penginapan Reddoorz (Studi Kasus Pada Wilayah Kota Bogor)".**

Terkait dengan hal tersebut, saya memohon kesediaan Bapak/Ibu/Saudara/i, meluangkan waktunya untuk mengisi kuesioner ini. Kuesioner ini adalah salah satu sarana untuk memperoleh data yang diperlukan untuk penelitian skripsi. Jawaban dari Bapak/Ibu/Saudara/i berikan tidak akan dinilai salah atau benar. Semua informasi yang anda berikan dijamin kerahasiannya.

Atas waktu dan perhatiannya saya ucapkan terima kasih.

Hormat saya

(Fikri Hoeruman Abdullah)

A. PETUNJUK PENGISIAN

1. Mohon kuesioner ini diisi secara lengkap dari seluruh pertanyaan yang telah disediakan.
2. Berikan tanda (√) pada jawaban yang disediakan
   a. Sangat Setuju (SS) = 5
   b. Setuju (S) = 4
   c. Netral (N) = 3
   d. Tidak Setuju (TS) = 2
   e. Sangat Tidak Setuju (STS) = 1

B. IDENTITAS RESPONDEN

Sebelum menjawab pertanyaan dalam kuesioner ini, mohon Bapak/Ibu/Saudara/i untuk mengisi data diri terlebih dahulu (data yang diberikan akan dijamin kerahasiannya).

1. Jenis kelamin
   a. Laki-laki ☐
   b. Perempuan ☐
2. Usia anda saat ini
   a. <20 tahun ☐
   b. 21-30 tahun ☐
   c. 31-40 tahun ☐
   d. >40 tahun ☐
3. Perkerjaan
   a. Pelajar/Mahasiswa ☐
   b. TNI/POLRI ☐
   ☐

c. Wiraswasta

d. PNS ☐

e. Pegawai Swasta ☐

f. Lainnya……. ☐

4. Pendapatan:

a. <Rp. 1.000.000 ☐

b. Rp. 1.000.001 –2.000.000 ☐

c. Rp. 2.000.001 –4.000.000 ☐

d. >Rp. 4.000.000 ☐

5. Sudah berapa kali anda menginap di penginapan Reddoorz sejak 6 bulan terakhir?

a. 1-3 kali ☐

b. 4-6 kali ☐

c. 7-10 kali ☐

d. >10 kali ☐

PERNYATAAN

1. Kualitas Pelayanan

No	Pernyataan	Jawaban				
		SS	S	RR	TS	STS
Kualitas Pelayanan						
Kehandalan *(Reliability)*						
1.	Pelayanan sudah sesuai dengan yang diharapkan					
2.	Karyawan peduli dan ramah terhadap pengunjung					
3.	karyawan memberikan respon secara tepat terhadap kebutuhan pengunjung					
Ketanggapan *(Responsiveness)*						
4.	Pelayanan administrasi cepat dan tepat					
5.	karyawan bersedia membantu keperluan pelanggan					
6.	Respon yang dilakukan dengan baik apabila ada complain					
Jaminan *(Assurance)*						
7.	Jaminan keamanan sudah sesuai harapan					
8.	Penanganan keluhan diberikan dengan baik					
9.	Penyedia jasa memberikan dukungan dan kerjasama terhadap pengguna jasa					
Empati *(Empathy)*						
10.	Karyawan memberikan perhatian terhadap pengguna jasa					
11.	staf/pegawai secara pribadi memberikan perhatian dan akrab pada konsumen					

12.	penyedia jasa mengutamakan kepentingan pengguna jasa					
Berwujud (*Tangibles*)						
13.	Karyawan Reddoorz berpenampilan rapi					
14.	Kamar Reddoorz memiliki kamar yang bersih					
15.	Kamar Reddoorz memiliki desain kamar yang menarik					

2. Harga

No	**Pernyataan**	**Jawaban**				
		SS	**S**	**RR**	**TS**	**STS**
Harga						
Keterjangkauan harga						
16.	Harga yang saya dapat sesuai dengan kemampuan penghasilan saya					
17.	Harga yang di tawarkan penginapan Reddoorz terjangkau semua kalangan					
18.	Saya menyukai harga yang di tawarkan oleh penginapan Reddoorz					
Kesesuaian harga dengan kualitas produk						
19.	Reddoorz menawarkan harga kamar sesuai dengan fasilitas yang di tawarkan					
20.	Harga yang di tawarkan dari jasa penginapan Reddoordz dapat berubah sesuai dengan negosiasi.					
21.	Harga yang ditawarkan tidak mengurangi kualitas pelayanaan pihak Reddoorz					
Daya saing harga						

22.	Harga penginapan Reddoorz dapat bersaing dengan pesaing sejenis					
23.	Harga jasa penginapan Reddoorz lebih ekonomis					
24.	Harga penginapan Reddoorz yang di tawarkan lebih rendah dari harga pasar					
Kesesuaian harga dengan manfaat						
25.	Reddoorz menawarkan harga yang sesuai dengan manfaat yang diperoleh tamu					
26.	Saya merasa harga yang ditawarkan jasa penginapan Reddoordz sesuai dengan kemampuan daya minat saya					
27.	Keberadaan penginapan Reddoorz sangat membantu wisatawan					

3. Kepuasan Pelanggan

No	**Pernyataan**	**Jawaban**				
		SS	**S**	**RR**	**TS**	**STS**
Kepuasan Pelanggan						
Kesesuaian Harapan						
28.	Saya merasa puas dengan pelayanan yang diberikan Reddoorz					
29.	Saya merasa puas dengan pelayanan dan fasilitas Reddoorz					
30.	Saya memilih penginapan Reddoorz karena aman dan nyaman					
Minat Berkunjung Kembali						
31.	Saya akan berkunjung kembali ke Reddoorz karena pelayanan yang diberikan memuaskan					

	dan harga terjangkau					
32.	Saya ingin menggunakan kembali jasa penginapan Reddoordz karena pelayanan ramah yang diberikan.					
33.	Saya merasa puas dengan penginapan Reddoorz					
Kesediaan Merekomendasikan						
34.	Saya merekomendasikan penginapan Reddoorz kepada teman dan kerabat saya karena pelayanan yang memuaskan					
35.	Saya mengatakan hal-hal baik mengenai jasa penginapan Reddoordz kepada kerabat dan rekan-rekan saya.					
36.	Saya merekomendasikan penginapan Reddoorz karena harganya yang terjangkau					

Lampiran 2

Tabulasi Jawaban Responden

A. Variabel Kepuasan Pelanggan (X1)

KP 1	KP 2	KP 3	KP 4	KP 5	KP 6	KP 7	KP 8	KP 9	KP 10	KP 11	KP 12	KP 13	KP 14	KP 15	Total
3	3	4	3	4	3	5	3	4	4	3	4	3	4	3	**53**
4	3	4	5	4	3	4	3	5	4	3	4	4	3	5	**58**
4	5	3	3	5	4	4	5	4	4	5	3	3	4	5	**61**
3	4	5	3	3	3	4	4	4	5	4	5	3	4	3	**57**
4	5	3	4	4	3	5	3	3	3	3	4	4	3	3	**54**
3	4	3	4	3	4	4	4	4	4	4	3	4	4	4	**56**
3	3	3	4	4	3	3	3	3	4	3	4	3	3	3	**49**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**
4	3	3	3	3	2	3	3	3	3	3	3	3	2	3	**44**
4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	**60**
4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	**60**
4	5	3	4	5	4	5	3	5	4	5	3	5	4	4	**63**
3	3	4	4	4	4	3	3	4	3	3	4	5	3	4	**54**
5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	**75**
3	3	4	3	3	4	4	3	3	4	4	4	3	4	3	**52**
4	3	3	4	4	4	4	3	5	4	3	4	4	3	3	**55**
5	5	4	4	4	3	5	5	4	4	5	3	5	5	4	**65**
3	3	4	4	4	4	4	4	4	4	5	4	5	5	4	**61**
5	5	4	5	5	4	4	4	4	4	5	4	4	5	5	**67**
3	3	3	3	3	3	3	3	4	3	3	3	3	3	3	**46**
5	4	4	4	4	5	4	4	4	4	4	4	5	4	4	**63**
3	3	3	3	4	4	4	4	3	4	3	3	4	4	4	**53**
3	4	4	4	4	4	3	4	4	5	4	4	5	4	5	**61**
3	4	4	3	4	3	3	4	3	3	3	3	3	3	3	**49**
4	4	3	5	4	3	4	5	5	4	4	4	3	4	5	**61**

5	4	4	4	4	4	4	4	4	4	4	4	4	4	5	**62**
4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	**60**
3	3	3	3	3	3	3	3	3	3	3	3	4	3	3	**46**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**
4	4	3	4	4	4	3	3	4	3	3	3	4	4	4	**54**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**
3	2	4	3	3	4	3	3	3	3	2	3	3	3	3	**45**
4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	**60**
4	4	3	3	4	4	4	3	3	3	4	3	4	3	4	**53**
4	4	4	3	5	3	3	4	4	4	5	4	4	3	4	**58**
4	4	4	4	3	5	3	3	3	3	3	3	4	4	3	**53**
5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	**75**
3	4	3	3	4	3	4	3	4	3	3	3	3	3	3	**49**
5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	**75**
4	4	4	3	5	4	5	5	4	5	5	4	5	4	4	**65**
4	4	4	3	3	4	3	5	3	4	5	3	3	4	5	**57**
4	5	4	3	5	3	4	5	3	4	5	3	4	5	3	**60**
4	4	3	4	5	5	4	3	5	4	5	4	5	4	5	**64**
4	3	5	3	4	3	4	3	4	5	3	4	4	3	4	**56**
4	4	4	3	5	4	3	4	3	5	3	4	5	4	3	**58**
4	4	5	4	3	5	5	4	4	4	5	3	4	3	3	**60**
4	4	4	3	5	5	4	4	5	3	4	3	5	5	5	**63**
4	4	4	3	4	3	5	3	4	5	4	3	4	3	4	**57**
4	5	4	3	5	4	3	4	4	5	4	4	3	3	4	**59**
4	5	4	4	4	4	5	4	3	4	3	4	5	4	4	**61**
4	4	3	5	4	5	3	4	5	4	3	5	4	3	4	**60**
4	5	4	4	5	4	3	3	5	4	5	3	4	3	4	**60**
4	4	4	4	3	5	4	4	4	4	4	4	4	4	4	**60**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**

4	4	3	4	4	4	4	4	5	5	4	3	5	4	4	**61**
3	4	4	3	5	5	3	3	5	5	5	5	5	5	5	**65**
3	2	2	5	4	3	2	3	4	4	3	3	4	3	4	**49**
4	4	4	3	4	3	3	3	4	4	3	3	3	3	4	**52**
3	3	3	3	3	4	3	3	3	3	4	4	4	4	4	**51**
4	4	4	4	3	2	2	2	2	2	2	2	4	2	4	**43**
3	3	3	4	4	4	4	4	4	4	3	5	5	4	4	**58**
3	3	3	4	3	3	2	2	3	3	3	4	3	2	2	**43**
5	5	5	5	4	3	4	4	4	4	4	4	3	3	4	**61**
4	5	4	5	5	4	5	5	4	5	4	5	5	5	4	**69**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**
4	4	5	4	4	4	5	4	4	4	4	3	4	5	4	**62**
5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	**75**
3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	**45**
4	3	3	4	4	3	3	3	4	4	3	5	4	4	4	**55**
3	3	3	3	3	3	3	3	3	4	3	3	4	3	3	**47**
2	2	3	3	3	3	3	3	3	3	3	3	3	3	3	**43**
3	4	4	4	3	4	4	5	3	4	4	4	4	4	4	**58**
4	4	4	4	4	4	4	4	4	4	4	4	4	3	4	**59**
4	5	4	4	5	4	5	4	5	4	5	4	4	4	4	**65**
4	3	4	3	4	4	3	3	4	3	4	3	5	3	4	**54**
4	4	4	3	4	4	3	4	4	3	4	4	4	3	4	**56**
4	3	4	4	4	4	3	4	4	5	4	3	4	4	4	**58**
4	4	5	4	3	5	4	4	3	4	4	3	4	3	4	**58**
3	3	4	3	4	4	5	4	3	4	3	4	4	3	4	**55**
4	4	3	3	4	3	3	3	4	3	3	4	3	3	3	**50**
4	5	4	3	5	4	4	4	5	4	4	4	3	4	3	**60**
3	3	4	3	3	3	4	3	3	4	3	3	4	4	4	**51**
3	4	3	3	3	3	3	4	3	4	4	3	3	4	3	**50**
4	3	4	4	3	4	4	4	3	4	4	3	4	4	3	**55**
5	4	5	4	5	4	5	4	3	5	5	4	4	4	5	**66**

4	3	3	3	4	4	3	4	3	3	4	4	4	4	4	**54**
5	4	4	3	4	4	3	5	4	3	4	3	3	4	3	**56**
3	4	3	4	3	4	3	4	3	4	3	4	3	4	3	**52**
3	4	4	3	4	4	4	4	3	4	3	4	4	3	3	**54**
4	5	4	3	4	5	4	4	4	4	5	3	4	4	4	**61**
4	4	5	4	3	4	3	4	4	4	3	3	4	3	4	**56**
4	4	5	3	4	3	4	4	3	3	4	4	4	4	5	**58**
4	4	3	4	5	4	4	3	3	4	3	4	3	4	4	**56**
4	5	4	3	4	4	4	3	4	4	3	4	4	3	4	**57**
4	3	4	3	4	3	4	3	4	3	3	4	4	4	3	**53**
5	4	4	3	4	3	4	3	4	4	5	3	4	4	3	**57**
4	4	3	4	4	5	4	3	4	4	5	3	4	4	4	**59**
4	3	4	3	3	3	3	3	4	3	4	4	3	4	3	**51**

B. Variabel Harga (X2)

HG1	HG2	HG3	HG4	HG5	HG6	HG7	HG8	HG9	HG10	HG11	HG12	Total
4	5	3	4	5	4	4	4	3	4	3	4	**47**
4	4	3	3	4	5	3	4	3	4	3	5	**45**
3	5	4	5	4	3	4	5	4	3	5	4	**49**
5	5	4	5	4	4	5	4	3	4	5	4	**52**
4	4	4	4	3	4	4	4	3	3	4	4	**45**
4	4	4	4	4	4	3	4	3	3	3	4	**44**
3	3	3	3	3	3	3	3	4	3	3	4	**38**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
4	4	4	4	4	4	4	4	4	4	4	4	**48**
4	4	4	4	4	4	4	4	4	4	4	4	**48**
5	3	4	5	3	4	3	4	5	4	3	5	**48**
5	5	4	4	3	3	4	4	3	4	4	4	**47**
5	5	5	5	5	5	5	5	5	5	5	5	**60**

4	4	4	4	4	3	4	4	4	4	4	4	**47**
4	3	4	4	4	3	4	5	5	4	4	4	**48**
4	3	3	5	5	4	4	3	3	5	5	4	**48**
4	4	4	4	4	4	5	5	4	4	4	5	**51**
4	4	4	5	4	5	4	4	3	4	2	3	**46**
3	3	3	3	3	3	4	4	5	3	3	4	**41**
4	3	3	3	3	3	3	3	3	3	3	3	**37**
3	4	4	4	2	4	3	4	3	4	3	4	**42**
5	5	4	5	5	5	5	5	5	5	5	5	**59**
4	3	4	4	3	3	3	4	3	4	4	4	**43**
4	3	4	3	5	4	4	5	4	5	4	3	**48**
4	5	4	5	5	5	5	5	5	5	4	1	**53**
4	4	4	4	4	4	4	4	4	4	4	4	**48**
4	4	3	4	3	3	3	3	3	3	3	3	**39**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
4	3	4	4	4	3	4	4	3	4	4	5	**46**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
3	3	4	2	4	3	3	4	3	4	4	4	**41**
3	3	4	4	4	2	3	3	3	3	4	3	**39**
4	4	4	4	4	4	4	4	4	4	4	4	**48**
3	4	4	3	3	3	3	3	3	4	3	3	**39**
4	5	4	4	4	4	4	4	4	3	4	5	**49**
4	4	4	4	3	3	4	4	2	3	4	4	**43**
5	5	5	5	5	5	5	5	5	5	5	5	**60**
5	4	4	4	4	2	4	4	3	4	5	5	**48**
5	5	5	5	5	5	5	5	5	5	5	5	**60**
4	5	5	4	4	3	5	4	4	4	3	5	**50**
5	4	4	3	3	4	3	5	4	4	3	4	**46**
4	4	5	3	4	3	3	4	4	5	3	4	**46**
4	4	4	3	5	4	3	3	4	4	5	5	**48**
4	4	4	4	3	5	4	4	3	5	3	4	**47**

4	3	3	5	4	4	4	3	4	4	5	4	**47**
4	4	4	5	3	5	4	4	3	5	3	4	**48**
4	3	4	5	3	4	3	5	4	4	4	3	**46**
5	4	4	4	5	3	5	4	3	5	3	3	**48**
5	4	4	4	5	4	4	3	5	5	4	3	**50**
3	5	4	3	4	5	4	4	3	5	4	3	**47**
4	4	5	4	3	4	5	4	4	3	4	4	**48**
3	4	5	4	3	4	5	3	4	5	4	3	**47**
3	3	4	4	4	3	3	3	3	3	3	4	**40**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
4	4	4	4	3	3	3	3	4	4	3	4	**43**
5	5	5	5	5	5	5	4	5	5	4	5	**58**
4	4	4	4	2	2	4	4	4	4	4	4	**44**
4	4	4	3	4	3	4	3	4	4	3	3	**43**
3	3	3	3	3	3	4	3	3	3	3	3	**37**
4	4	4	4	4	4	4	4	4	4	4	4	**48**
4	4	4	4	4	5	3	4	4	4	4	5	**49**
4	3	3	4	3	3	3	3	1	3	3	3	**36**
4	4	3	3	3	3	3	3	3	3	3	3	**38**
5	5	5	4	2	5	5	5	4	5	5	5	**55**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
4	3	4	5	3	5	5	4	4	5	4	4	**50**
5	5	5	5	5	5	5	5	5	5	5	5	**60**
3	3	3	3	3	4	3	3	3	3	3	3	**37**
4	4	4	4	3	3	4	4	3	3	4	4	**44**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
3	3	3	3	3	3	3	3	3	3	3	3	**36**
3	3	3	3	3	3	4	4	3	3	3	4	**39**
4	4	4	4	2	4	4	4	4	4	4	4	**46**
5	4	4	4	4	4	4	5	5	4	4	5	**52**

3	4	3	3	4	4	4	3	5	4	4	4	**45**
4	4	3	4	4	3	4	5	4	3	4	3	**45**
4	5	3	4	4	4	5	4	4	3	4	3	**47**
4	3	4	4	3	4	3	4	3	4	4	4	**44**
5	4	3	4	4	3	4	4	3	4	4	5	**47**
4	4	3	4	3	3	3	4	3	4	3	4	**42**
3	4	4	3	4	3	4	5	3	4	3	4	**44**
4	3	3	4	4	3	4	5	4	4	4	3	**45**
4	4	3	5	3	3	4	3	4	5	3	4	**45**
4	3	4	3	4	3	4	3	4	3	4	3	**42**
4	4	5	4	4	4	5	4	5	4	4	3	**50**
3	4	4	3	4	4	3	4	4	3	4	3	**43**
3	4	3	4	3	4	5	3	4	4	4	4	**45**
4	3	4	3	4	3	4	4	3	4	5	4	**45**
4	4	4	5	3	4	3	3	4	3	4	3	**44**
3	4	3	5	4	3	4	4	4	5	3	4	**46**
5	3	4	3	4	4	4	5	3	4	3	4	**46**
3	3	4	4	3	5	3	4	3	4	5	3	**44**
5	3	4	5	3	4	5	3	4	3	4	3	**46**
5	4	3	4	5	4	4	3	4	5	4	3	**48**
5	3	4	4	5	4	3	3	4	3	4	3	**45**
4	5	4	3	4	4	3	5	3	4	4	4	**47**
5	3	4	5	3	4	4	3	4	5	3	4	**47**
4	3	4	5	3	4	3	4	3	4	4	5	**46**

C. Variabel Kepuasan Pelanggan

KPP1	KPP2	KPP3	KPP4	KPP5	KPP6	KPP7	KPP8	KPP9	Total
3	5	4	3	5	4	4	3	4	**35**
4	3	4	5	3	4	3	5	4	**35**
5	4	3	4	3	5	4	3	5	**36**
5	5	5	4	4	5	4	4	5	**41**
3	3	3	3	3	3	3	3	4	**28**
4	4	4	4	4	4	4	4	4	**36**
3	3	3	3	3	3	3	3	3	**27**
3	3	3	3	3	3	3	3	3	**27**
3	4	3	4	3	3	3	4	3	**30**
4	4	4	4	4	4	4	4	4	**36**
4	4	4	4	4	4	4	4	4	**36**
4	4	5	3	5	4	3	4	5	**37**
4	4	4	3	4	3	3	4	4	**33**
5	5	5	5	5	5	5	5	5	**45**
3	3	3	4	3	3	4	3	3	**29**
4	4	4	3	4	4	4	4	4	**35**
4	3	3	5	5	4	4	3	3	**34**
4	4	4	4	4	4	4	4	4	**36**
3	3	3	3	3	4	3	3	3	**28**
3	4	4	4	5	5	3	4	3	**35**
3	3	3	3	3	3	3	3	3	**27**
3	3	3	3	3	3	3	3	5	**29**
5	5	5	5	5	5	5	5	5	**45**
3	5	4	5	5	4	4	3	5	**38**
4	4	5	4	3	4	5	4	5	**38**
5	5	4	4	4	4	4	4	4	**38**
4	4	4	4	4	4	4	4	4	**36**
3	3	3	3	3	3	3	3	4	**28**

3	3	3	3	3	3	3	3	3	**27**
4	4	4	4	3	3	3	3	3	**31**
3	3	3	3	3	3	3	3	3	**27**
4	4	3	3	3	3	3	3	3	**29**
3	4	4	4	3	5	4	3	4	**34**
4	4	4	4	4	4	4	4	4	**36**
3	4	3	3	3	3	3	3	3	**28**
3	3	3	4	4	4	4	3	4	**32**
4	3	3	3	3	3	3	3	4	**29**
5	5	5	5	5	5	5	5	5	**45**
5	5	4	4	4	4	5	5	5	**41**
5	5	5	5	5	5	5	5	5	**45**
3	4	4	4	4	3	5	5	5	**37**
5	4	4	5	3	4	3	5	5	**38**
3	4	5	4	3	5	3	4	4	**35**
3	3	4	4	3	4	3	5	4	**33**
5	3	4	4	5	3	4	5	3	**36**
4	3	3	5	3	4	5	4	3	**34**
5	4	5	4	4	4	5	4	4	**39**
4	5	4	3	4	4	5	4	3	**36**
5	4	5	3	4	4	4	5	4	**38**
4	3	5	4	4	4	4	5	4	**37**
5	4	3	4	4	3	4	4	4	**35**
4	5	4	3	4	5	4	5	3	**37**
5	4	3	5	4	4	5	4	4	**38**
3	2	3	3	3	3	3	4	4	**28**
3	3	3	3	3	3	3	3	3	**27**
3	3	3	3	3	3	3	3	3	**27**
4	4	4	4	1	4	3	3	4	**31**
5	5	5	5	5	5	4	3	5	**42**
3	3	2	3	3	3	3	3	3	**26**

3	4	3	4	4	3	3	4	4	**32**
3	3	3	3	3	3	3	3	3	**27**
4	4	4	4	4	4	4	2	2	**32**
4	4	4	4	4	4	4	4	4	**36**
3	3	3	3	3	3	3	3	3	**27**
3	3	3	3	3	3	4	4	4	**30**
5	5	4	5	5	5	5	5	5	**44**
3	3	3	3	3	3	3	3	3	**27**
4	5	4	4	3	4	4	3	4	**35**
5	5	5	5	5	5	5	5	5	**45**
3	3	3	3	3	3	3	3	3	**27**
3	3	4	3	3	4	4	3	3	**30**
3	3	3	3	3	3	3	3	3	**27**
3	3	2	3	3	3	3	3	3	**26**
3	3	3	3	4	3	3	3	3	**28**
4	4	4	4	4	4	4	4	4	**36**
4	4	3	4	3	4	4	4	4	**34**
3	4	4	4	3	4	3	4	4	**33**
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3	4	4	4	3	4	3	5	3	**33**
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3	4	4	5	4	4	3	4	4	**35**
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4	4	5	5	4	4	5	3	4	**38**
4	3	4	4	3	4	4	3	4	**33**
3	5	4	4	4	3	3	4	4	**34**
4	4	3	3	5	4	3	3	4	**33**

4	4	5	4	3	4	5	3	4	**36**
3	3	5	4	3	4	3	4	4	**33**
3	4	3	5	3	4	5	3	5	**35**
4	4	3	4	3	4	3	4	3	**32**
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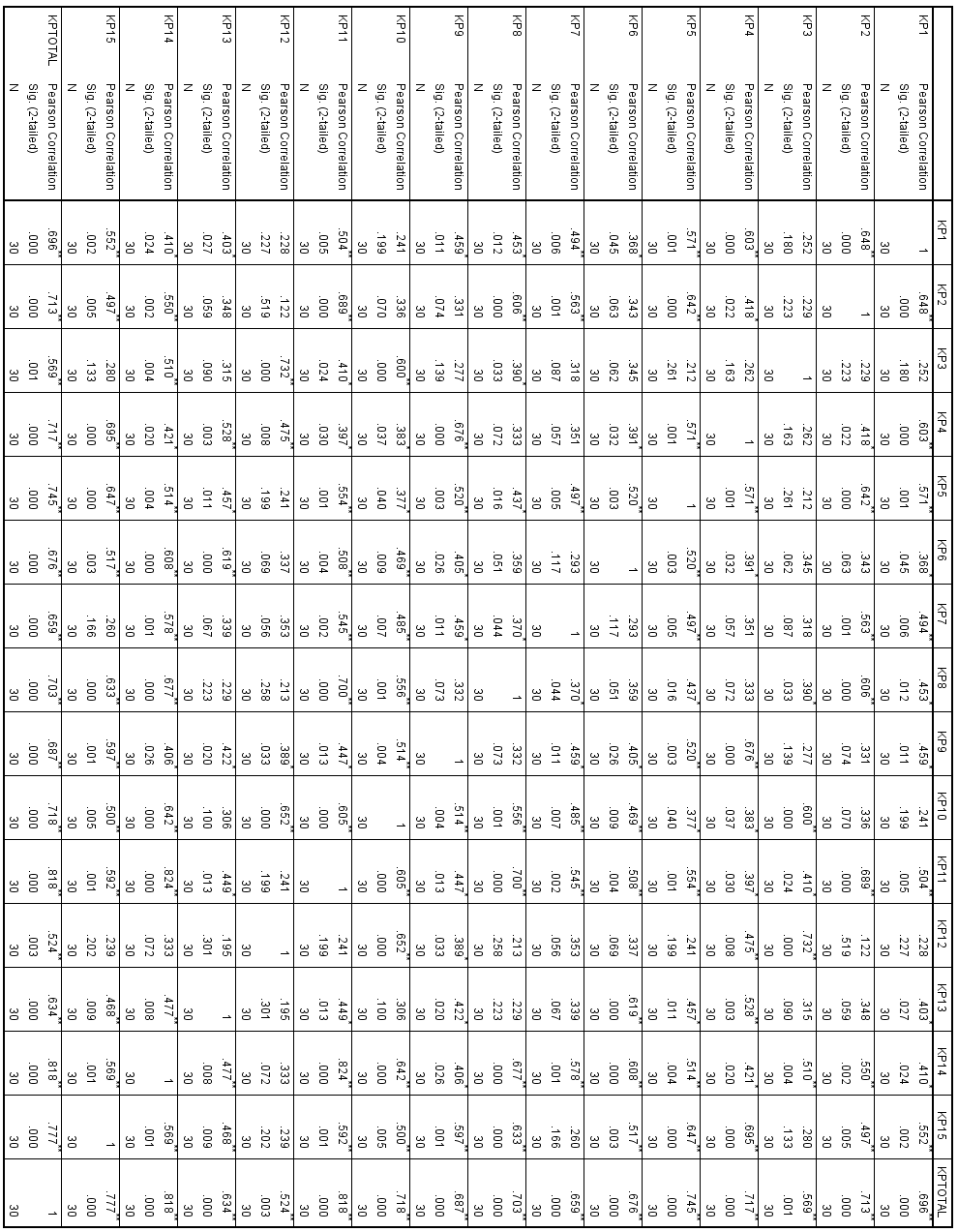
4	5	4	5	4	5	3	4	5	**39**
4	4	5	4	3	4	4	4	5	**37**
3	3	4	4	5	4	5	4	3	**35**
3	4	3	5	3	4	3	4	4	**33**
3	5	5	4	4	4	5	3	5	**38**

Lampiran 3

Uji Validitas

A. Variabel Kualitas Pelayanan (X1)



Correlations

		KP1	KP2	KP3	KP4	KP5	KP6	KP7	KP8	KP9	KP10	KP11	KP12	KP13	KP14	KP15	KPTOTAL
KP1	Pearson Correlation	1	.648**	.252	.603**	.571**	.368*	.494**	.453*	.459*	.241	.504**	.228	.403*	.410*	.552**	.696**
	Sig. (2-tailed)		.000	.180	.000	.001	.045	.006	.012	.011	.199	.005	.227	.027	.024	.002	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP2	Pearson Correlation	.648**	1	.229	.418*	.642**	.343	.563**	.606**	.331	.336	.689**	.122	.348	.550**	.497**	.713**
	Sig. (2-tailed)	.000		.223	.022	.000	.063	.001	.000	.074	.070	.000	.519	.059	.002	.005	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP3	Pearson Correlation	.252	.229	1	.262	.212	.345	.318	.390*	.277	.600**	.410*	.732**	.315	.510**	.280	.569**
	Sig. (2-tailed)	.180	.223		.163	.261	.062	.087	.033	.139	.000	.024	.000	.090	.004	.133	.001
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP4	Pearson Correlation	.603**	.418*	.262	1	.571**	.391*	.351	.333	.676**	.383*	.397*	.475**	.528**	.421*	.695**	.717**
	Sig. (2-tailed)	.000	.022	.163		.001	.032	.057	.072	.000	.037	.030	.008	.003	.020	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP5	Pearson Correlation	.571**	.642**	.212	.571**	1	.520**	.497**	.437*	.520**	.377*	.554**	.241	.457*	.514**	.647**	.745**
	Sig. (2-tailed)	.001	.000	.261	.001		.003	.005	.016	.003	.040	.001	.199	.011	.004	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP6	Pearson Correlation	.368*	.343	.345	.391*	.520**	1	.293	.359	.405*	.469**	.508**	.337	.619**	.608**	.517**	.676**
	Sig. (2-tailed)	.045	.063	.062	.032	.003		.117	.051	.026	.009	.004	.069	.000	.000	.003	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP7	Pearson Correlation	.494**	.563**	.318	.351	.497**	.293	1	.370*	.459*	.485**	.545**	.353	.339	.578**	.260	.659**
	Sig. (2-tailed)	.006	.001	.087	.057	.005	.117		.044	.011	.007	.002	.056	.067	.001	.166	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP8	Pearson Correlation	.453*	.606**	.390*	.333	.437*	.359	.370*	1	.332	.556**	.700**	.213	.229	.677**	.633**	.703**
	Sig. (2-tailed)	.012	.000	.033	.072	.016	.051	.044		.073	.001	.000	.258	.223	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP9	Pearson Correlation	.459*	.331	.277	.676**	.520**	.405*	.459*	.332	1	.514**	.447*	.389*	.422*	.406*	.597**	.687**
	Sig. (2-tailed)	.011	.074	.139	.000	.003	.026	.011	.073		.004	.013	.033	.020	.026	.001	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP10	Pearson Correlation	.241	.336	.600**	.383*	.377*	.469**	.485**	.556**	.514**	1	.605**	.652**	.306	.642**	.500**	.718**
	Sig. (2-tailed)	.199	.070	.000	.037	.040	.009	.007	.001	.004		.000	.000	.100	.000	.005	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP11	Pearson Correlation	.504**	.689**	.410*	.397*	.554**	.508**	.545**	.700**	.447*	.605**	1	.241	.449*	.824**	.592**	.818**
	Sig. (2-tailed)	.005	.000	.024	.030	.001	.004	.002	.000	.013	.000		.199	.013	.000	.001	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP12	Pearson Correlation	.228	.122	.732**	.475**	.241	.337	.353	.213	.389*	.652**	.241	1	.195	.333	.239	.524**
	Sig. (2-tailed)	.227	.519	.000	.008	.199	.069	.056	.258	.033	.000	.199		.301	.072	.202	.003
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP13	Pearson Correlation	.403*	.348	.315	.528**	.457*	.619**	.339	.229	.422*	.306	.449*	.195	1	.477**	.468**	.634**
	Sig. (2-tailed)	.027	.059	.090	.003	.011	.000	.067	.223	.020	.100	.013	.301		.008	.009	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP14	Pearson Correlation	.410*	.560**	.510**	.421*	.514**	.608**	.578**	.677**	.406*	.642**	.824**	.333	.477**	1	.569**	.818**
	Sig. (2-tailed)	.024	.002	.004	.020	.004	.000	.001	.000	.026	.000	.000	.072	.008		.001	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KP15	Pearson Correlation	.552**	.497**	.280	.695**	.647**	.517**	.260	.633**	.597**	.500**	.592**	.239	.468**	.569**	1	.777**
	Sig. (2-tailed)	.002	.005	.133	.000	.000	.003	.166	.000	.001	.005	.001	.202	.009	.001		.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KPTOTAL	Pearson Correlation	.696**	.713**	.569**	.717**	.745**	.676**	.659**	.703**	.687**	.718**	.818**	.524**	.634**	.818**	.777**	1
	Sig. (2-tailed)	.000	.000	.001	.000	.000	.000	.000	.000	.000	.000	.000	.003	.000	.000	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

B. Variabel Harga (X2)

Correlations

		HG1	HG2	HG3	HG4	HG5	HG6	HG7	HG8	HG9	HG10	HG11	HG12	HGTOTAL
HG1	Pearson Correlation	1	.454*	.544**	.581**	.431*	.471**	.498**	.388*	.224	.591**	.434*	.359	.709**
	Sig. (2-tailed)		.012	.002	.001	.017	.009	.005	.034	.234	.001	.016	.051	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG2	Pearson Correlation	.454*	1	.448*	.587**	.418*	.510**	.610**	.502**	.127	.322	.411*	.068	.656**
	Sig. (2-tailed)	.012		.013	.001	.022	.004	.000	.005	.505	.083	.024	.723	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG3	Pearson Correlation	.544**	.448*	1	.607**	.308	.401*	.559**	.742**	.402*	.507**	.511**	.285	.740**
	Sig. (2-tailed)	.002	.013		.000	.098	.028	.001	.000	.028	.004	.004	.127	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG4	Pearson Correlation	.581**	.587**	.607**	1	.454*	.502**	.585**	.468**	.289	.531**	.526**	.162	.751**
	Sig. (2-tailed)	.001	.001	.000		.012	.005	.001	.009	.121	.003	.003	.393	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG5	Pearson Correlation	.431*	.418*	.308	.454*	1	.578**	.685**	.547**	.351	.714**	.526**	.052	.737**
	Sig. (2-tailed)	.017	.022	.098	.012		.001	.000	.002	.057	.000	.003	.784	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG6	Pearson Correlation	.471**	.510**	.401*	.502**	.578**	1	.483**	.470**	.252	.645**	.153	.105	.667**
	Sig. (2-tailed)	.009	.004	.028	.005	.001		.007	.009	.180	.000	.421	.582	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG7	Pearson Correlation	.498**	.610**	.559**	.585**	.685**	.483**	1	.695**	.481**	.622**	.681**	.123	.845**
	Sig. (2-tailed)	.005	.000	.001	.001	.000	.007		.000	.007	.000	.000	.516	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG8	Pearson Correlation	.388*	.502**	.742**	.468**	.547**	.470**	.695**	1	.619**	.568**	.500**	.231	.803**
	Sig. (2-tailed)	.034	.005	.000	.009	.002	.009	.000		.000	.001	.005	.220	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG9	Pearson Correlation	.224	.127	.402*	.289	.351	.252	.481**	.619**	1	.389*	.325	.133	.556**
	Sig. (2-tailed)	.234	.505	.028	.121	.057	.180	.007	.000		.033	.080	.483	.001
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG10	Pearson Correlation	.591**	.322	.507**	.531**	.714**	.645**	.622**	.568**	.389*	1	.528**	.134	.783**
	Sig. (2-tailed)	.001	.083	.004	.003	.000	.000	.000	.001	.033		.003	.481	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG11	Pearson Correlation	.434*	.411*	.511**	.526**	.526**	.153	.681**	.500**	.325	.528**	1	.293	.713**
	Sig. (2-tailed)	.016	.024	.004	.003	.003	.421	.000	.005	.080	.003		.117	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HG12	Pearson Correlation	.359	.068	.285	.162	.052	.105	.123	.231	.133	.134	.293	1	.366*
	Sig. (2-tailed)	.051	.723	.127	.393	.784	.582	.516	.220	.483	.481	.117		.047
	N	30	30	30	30	30	30	30	30	30	30	30	30	30
HGTOTAL	Pearson Correlation	.709**	.656**	.740**	.751**	.737**	.667**	.845**	.803**	.556**	.783**	.713**	.366*	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.001	.000	.000	.047	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30

*. Correlation is significant at the 0.05 level (2-tailed).

**. Correlation is significant at the 0.01 level (2-tailed).

C. Variabel Kepuasan Pelanggan(Y)

Correlations

		KPP1	KPP2	KPP3	KPP4	KPP5	KPP6	KPP7	KPP8	KPP9	KPPTOTAL
KPP1	Pearson Correlation	1	.604**	.649**	.521**	.350	.679**	.632**	.632**	.562**	.803**
	Sig. (2-tailed)		.000	.000	.003	.058	.000	.000	.000	.001	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP2	Pearson Correlation	.604**	1	.751**	.434*	.669**	.646**	.633**	.495**	.569**	.835**
	Sig. (2-tailed)	.000		.000	.017	.000	.000	.000	.005	.001	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP3	Pearson Correlation	.649**	.751**	1	.414*	.601**	.637**	.597**	.739**	.636**	.864**
	Sig. (2-tailed)	.000	.000		.023	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP4	Pearson Correlation	.521**	.434*	.414*	1	.427*	.570**	.597**	.527**	.274	.678**
	Sig. (2-tailed)	.003	.017	.023		.019	.001	.000	.003	.143	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP5	Pearson Correlation	.350	.669**	.601**	.427*	1	.626**	.469**	.406*	.351	.712**
	Sig. (2-tailed)	.058	.000	.000	.019		.000	.009	.026	.057	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP6	Pearson Correlation	.679**	.646**	.637**	.570**	.626**	1	.635**	.563**	.529**	.844**
	Sig. (2-tailed)	.000	.000	.000	.001	.000		.000	.001	.003	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP7	Pearson Correlation	.632**	.633**	.597**	.597**	.469**	.635**	1	.460*	.543**	.793**
	Sig. (2-tailed)	.000	.000	.000	.000	.009	.000		.011	.002	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP8	Pearson Correlation	.632**	.495**	.739**	.527**	.406*	.563**	.460*	1	.412*	.743**
	Sig. (2-tailed)	.000	.005	.000	.003	.026	.001	.011		.024	.000
	N	30	30	30	30	30	30	30	30	30	30
KPP9	Pearson Correlation	.562**	.569**	.636**	.274	.351	.529**	.543**	.412*	1	.704**
	Sig. (2-tailed)	.001	.001	.000	.143	.057	.003	.002	.024		.000
	N	30	30	30	30	30	30	30	30	30	30
KPPTOTAL	Pearson Correlation	.803**	.835**	.864**	.678**	.712**	.844**	.793**	.743**	.704**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	30	30	30	30	30	30	30	30	30	30

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Lampiran 4

Uji Reliabilitas

A. Variabel kualitas Pelayanan (X1)

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.908	.907	15

B. Variabel Harga (X2)

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.909	.912	12

C. Variabel Kepuasan Pelanggan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.915	.917	9

Lampiran 5

Analisis Deskriptif

Statistics

		Kualitas Pelayanan	Harga	Kepuasan Pelanggan
N	Valid	100	100	100
	Missing	0	0	0
Mean		56.20	45.41	33.88
Std. Error of Mean		.735	.572	.481
Median		57.00	46.00	34.50
Mode		60	48	35
Std. Deviation		7.348	5.723	4.808
Variance		54.000	32.749	23.117
Range		32	25	19
Minimum		43	35	26
Maximum		75	60	45
Sum		5620	4541	3388

A. Hasil Rata-rata Hitung Tertimbang Variabel Kualitas Pelayanan (X1)

No	Kode Indikator	Jawaban Responden					Jumlah		WMS	Kriteria
		1	2	3	4	5	N	Score		
1	KP1		1	34	53	12	100	376	3.76	Baik
2	KP2		3	33	45	19	100	380	3.8	Baik
3	KP3		1	37	49	13	100	374	3.74	Baik
4	KP4			50	39	11	100	361	3.61	Baik
5	KP5			32	47	21	100	389	3.89	Baik
6	KP6		2	37	46	15	100	374	3.74	Baik
7	KP7		3	40	40	17	100	371	3.71	Baik
8	KP8		2	44	41	13	100	365	3.65	Baik
9	KP9		1	38	45	16	100	376	3.76	Baik
10	KP10		1	31	52	16	100	383	3.83	Baik
11	KP11		2	42	34	22	100	376	3.76	Baik
12	KP12		1	45	44	10	100	363	3.63	Baik
13	KP13			32	48	20	100	388	3.88	Baik
14	KP14		3	40	45	12	100	366	3.66	Baik
15	KP15		1	36	47	16	100	378	3.78	Baik
Total							1500	5620	3.75	Baik

B. Hasil Rata-rata Hitung Tertimbang Variabel Harga (X2)

No	Kode Indikator	Jawaban Responden					Jumlah		WMS	Kriteria
		1	2	3	4	5	N	Score		
1	HG1			28	51	21	100	393	3.93	Baik
2	HG2			38	45	17	100	379	3.79	Baik
3	HG3			32	57	11	100	379	3.79	Baik
4	HG4		1	31	46	22	100	389	3.89	Baik
5	HG5		4	42	39	15	100	365	3.65	Baik
6	HG6		2	37	46	15	100	374	3.74	Baik
7	HG7			38	43	19	100	381	3.81	Baik
8	HG8			35	46	19	100	384	3.84	Baik
9	HG9	1	1	45	39	14	100	364	3.64	Baik
10	HG10			34	44	22	100	388	3.88	Baik
11	HG11		1	39	46	14	100	373	3.73	Baik
12	HG12	1		36	44	19	100	380	3.8	Baik
Total							1200	4549	3.79	Baik

C. Hasil Rata-rata Hitung Tertimbang Variabel Harga (X2)

No	Kode Indikator	Jawaban Responden					Jumlah		WMS	Kriteria
		1	2	3	4	5	N	Score		
1	KPP1			48	33	19	100	371	3.71	Baik
2	KPP2		1	35	45	19	100	382	3.82	Baik
3	KPP3		2	39	41	18	100	375	3.75	Baik
4	KPP4			33	48	19	100	386	3.86	Baik
5	KPP5	1		48	33	18	100	367	3.67	Baik
6	KPP6			36	50	14	100	378	3.78	Baik
7	KPP7			44	36	20	100	376	3.76	Baik
8	KPP8		1	45	38	16	100	369	3.69	Baik
9	KPP9		1	33	46	20	100	385	3.85	Baik
Total							900	3389	3.77	Baik

Lampiran 6

Uji Asumsi Klasik

A. Uji Normalitas

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		100
Normal Parameters[a,b]	Mean	.0000000
	Std. Deviation	2.37418270
Most Extreme Differences	Absolute	.081
	Positive	.054
	Negative	-.081
Test Statistic		.081
Asymp. Sig. (2-tailed)		.104[c]

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

B. Uji Linieritas

a. Uji Linearitas Variabel Kualitas Pelayanan (X1) terhadap Kepuasan Pelanggan (Y)

ANOVA Table

			Sum of Squares	df	Mean Square	F	Sig.
Kepuasan Pelanggan * Kualitas Pelayanan	Between Groups	(Combined)	1403.368	25	56.135	4.693	.000
		Linearity	987.289	1	987.289	82.535	.000
		Deviation from Linearity	416.079	24	17.337	1.449	.115
	Within Groups		885.192	74	11.962		
	Total		2288.560	99			

b. Uji Linearitas Variabel Harga (X2) terhadap Kepuasan pelanggan (Y)

ANOVA Table

			Sum of Squares	df	Mean Square	F	Sig.
Kepuasan Pelanggan * Harga	Between Groups	(Combined)	1783.588	21	84.933	13.119	.000
		Linearity	1726.480	1	1726.480	266.679	.000
		Deviation from Linearity	57.108	20	2.855	.441	.979
	Within Groups		504.972	78	6.474		
	Total		2288.560	99			

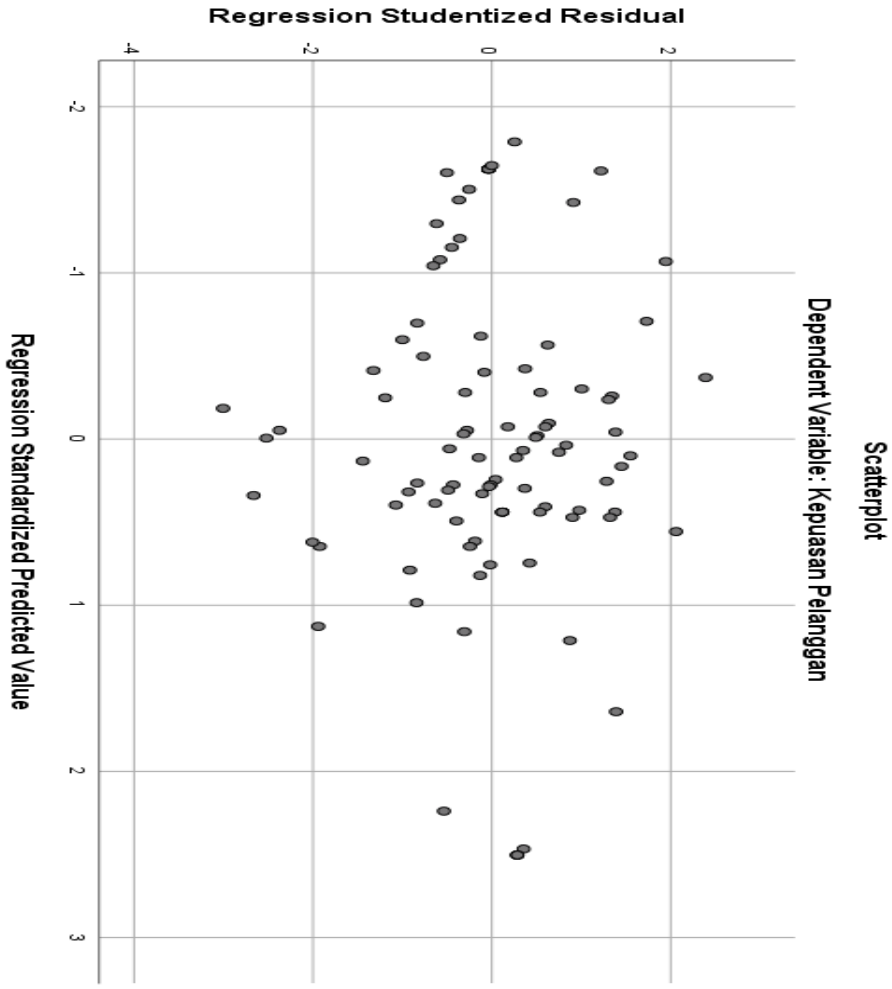
C. Uji Multikolinieritas

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients			Collinearity Statistics	
		B	Std. Error	Beta	t	Sig.	Tolerance	VIF
1	(Constant)	1.204	2.005		.601	.550		
	Kualitas Pelayanan	-.044	.053	-.068	-.838	.404	.382	2.618
	Harga	.775	.068	.922	11.366	.000	.382	2.618

a. Dependent Variable: Kepuasan Pelanggan

D. UJi Heterokedastisitas



Lampiran 7

Analisis Korelasi Berganda

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Change Statistics			
					R Square Change	F Change	df1	df2	Sig. F Change
1	.869[a]	.756	.751	2.396	.756	150.266	2	97	.000

a. Predictors: (Constant), Harga, Kualitas Pelayanan

Lampiran 8

Analisis Regresi Linier Berganda

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	5.855	2.783		2.103	.038
	Kualitas pelayanan	.220	.070	.336	3.151	.002
	HG	.345	.086	.431	4.034	.000

a. Dependent Variable: Kepuasan Pelanggan

Lampiran 9

UJi Hipotesis

A. Uji F

ANOVA[a]

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	1176.807	2	588.403	51.652	.000[b]
	Residual	1104.983	97	11.392		
	Total	2281.790	99			

a. Dependent Variable: Kepuasan Pelanggan

b. Predictors: (Constant), HG, Kualitas pelayanan

B. Uji T

a. Pengaruh kualitas pelayanan Terhadap kepuasan Pelanggan

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	5.855	2.783		2.103	.038
	Kualitas pelayanan	.220	.070	.336	3.151	.002
	HG	.345	.086	.431	4.034	.000

a. Dependent Variable: Kepuasan Pelanggan

b. Pengaruh Digital Marketing Terhadap Loyalitas Pelanggan

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	5.855	2.783		2.103	.038
	Kualitas pelayanan	.220	.070	.336	3.151	.002
	HG	.345	.086	.431	4.034	.000

a. Dependent Variable: Kepuasan Pelanggan

Lampiran 10

Uji Koefisien Determinasi

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.718[a]	.516	.506	3.375

a. Predictors: (Constant), HG, Kualitas pelayanan

Lampiran 11

Tabel R

Tabel r Product Moment
Pada Sig.0,05 (Two Tail)

N	r	N	r	N	r	N	r	N	r	N	r
1	0.997	41	0.301	81	0.216	121	0.177	161	0.154	201	0.138
2	0.95	42	0.297	82	0.215	122	0.176	162	0.153	202	0.137
3	0.878	43	0.294	83	0.213	123	0.176	163	0.153	203	0.137
4	0.811	44	0.291	84	0.212	124	0.175	164	0.152	204	0.137
5	0.754	45	0.288	85	0.211	125	0.174	165	0.152	205	0.136
6	0.707	46	0.285	86	0.21	126	0.174	166	0.151	206	0.136
7	0.666	47	0.282	87	0.208	127	0.173	167	0.151	207	0.136
8	0.632	48	0.279	88	0.207	128	0.172	168	0.151	208	0.135
9	0.602	49	0.276	89	0.206	129	0.172	169	0.15	209	0.135
10	0.576	50	0.273	90	0.205	130	0.171	170	0.15	210	0.135
11	0.553	51	0.271	91	0.204	131	0.17	171	0.149	211	0.134
12	0.532	52	0.268	92	0.203	132	0.17	172	0.149	212	0.134
13	0.514	53	0.266	93	0.202	133	0.169	173	0.148	213	0.134
14	0.497	54	0.263	94	0.201	134	0.168	174	0.148	214	0.134
15	0.482	55	0.261	95	0.2	135	0.168	175	0.148	215	0.133
16	0.468	56	0.259	96	0.199	136	0.167	176	0.147	216	0.133
17	0.456	57	0.256	97	0.198	137	0.167	177	0.147	217	0.133
18	0.444	58	0.254	98	0.197	138	0.166	178	0.146	218	0.132
19	0.433	59	0.252	99	0.196	139	0.165	179	0.146	219	0.132
20	0.423	60	0.25	100	0.195	140	0.165	180	0.146	220	0.132
21	0.413	61	0.248	101	0.194	141	0.164	181	0.145	221	0.131
22	0.404	62	0.246	102	0.193	142	0.164	182	0.145	222	0.131
23	0.396	63	0.244	103	0.192	143	0.163	183	0.144	223	0.131
24	0.388	64	0.242	104	0.191	144	0.163	184	0.144	224	0.131
25	0.381	65	0.24	105	0.19	145	0.162	185	0.144	225	0.13
26	0.374	66	0.239	106	0.189	146	0.161	186	0.143	226	0.13
27	0.367	67	0.237	107	0.188	147	0.161	187	0.143	227	0.13
28	0.361	68	0.235	108	0.187	148	0.16	188	0.142	228	0.129
29	0.355	69	0.234	109	0.187	149	0.16	189	0.142	229	0.129
30	0.349	70	0.232	110	0.186	150	0.159	190	0.142	230	0.129
31	0.344	71	0.23	111	0.185	151	0.159	191	0.141	231	0.129
32	0.339	72	0.229	112	0.184	152	0.158	192	0.141	232	0.128
33	0.334	73	0.227	113	0.183	153	0.158	193	0.141	233	0.128
34	0.329	74	0.226	114	0.182	154	0.157	194	0.14	234	0.128
35	0.325	75	0.224	115	0.182	155	0.157	195	0.14	235	0.127
36	0.32	76	0.223	116	0.181	156	0.156	196	0.139	236	0.127
37	0.316	77	0.221	117	0.18	157	0.156	197	0.139	237	0.127
38	0.312	78	0.22	118	0.179	158	0.155	198	0.139	238	0.127
39	0.308	79	0.219	119	0.179	159	0.155	199	0.138	239	0.126
40	0.304	80	0.217	120	0.178	160	0.154	200	0.138	240	0.126

Lampiran 12

Tabel T

Titik Persentase Distribusi t (df = 1 – 40)

Pr df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
1	1.00000	3.07768	6.31375	12.70620	31.82052	63.65674	318.30884
2	0.81650	1.88562	2.91999	4.30265	6.96456	9.92484	22.32712
3	0.76489	1.63774	2.35336	3.18245	4.54070	5.84091	10.21453
4	0.74070	1.53321	2.13185	2.77645	3.74695	4.60409	7.17318
5	0.72669	1.47588	2.01505	2.57058	3.36493	4.03214	5.89343
6	0.71756	1.43976	1.94318	2.44691	3.14267	3.70743	5.20763
7	0.71114	1.41492	1.89458	2.36462	2.99795	3.49948	4.78529
8	0.70639	1.39682	1.85955	2.30600	2.89646	3.35539	4.50079
9	0.70272	1.38303	1.83311	2.26216	2.82144	3.24984	4.29681
10	0.69981	1.37218	1.81246	2.22814	2.76377	3.16927	4.14370
11	0.69745	1.36343	1.79588	2.20099	2.71808	3.10581	4.02470
12	0.69548	1.35622	1.78229	2.17881	2.68100	3.05454	3.92963
13	0.69383	1.35017	1.77093	2.16037	2.65031	3.01228	3.85198
14	0.69242	1.34503	1.76131	2.14479	2.62449	2.97684	3.78739
15	0.69120	1.34061	1.75305	2.13145	2.60248	2.94671	3.73283
16	0.69013	1.33676	1.74588	2.11991	2.58349	2.92078	3.68615
17	0.68920	1.33338	1.73961	2.10982	2.56693	2.89823	3.64577
18	0.68836	1.33039	1.73406	2.10092	2.55238	2.87844	3.61048
19	0.68762	1.32773	1.72913	2.09302	2.53948	2.86093	3.57940
20	0.68695	1.32534	1.72472	2.08596	2.52798	2.84534	3.55181
21	0.68635	1.32319	1.72074	2.07961	2.51765	2.83136	3.52715
22	0.68581	1.32124	1.71714	2.07387	2.50832	2.81876	3.50499
23	0.68531	1.31946	1.71387	2.06866	2.49987	2.80734	3.48496
24	0.68485	1.31784	1.71088	2.06390	2.49216	2.79694	3.46678
25	0.68443	1.31635	1.70814	2.05954	2.48511	2.78744	3.45019
26	0.68404	1.31497	1.70562	2.05553	2.47863	2.77871	3.43500
27	0.68368	1.31370	1.70329	2.05183	2.47266	2.77068	3.42103
28	0.68335	1.31253	1.70113	2.04841	2.46714	2.76326	3.40816
29	0.68304	1.31143	1.69913	2.04523	2.46202	2.75639	3.39624
30	0.68276	1.31042	1.69726	2.04227	2.45726	2.75000	3.38518
31	0.68249	1.30946	1.69552	2.03951	2.45282	2.74404	3.37490
32	0.68223	1.30857	1.69389	2.03693	2.44868	2.73848	3.36531
33	0.68200	1.30774	1.69236	2.03452	2.44479	2.73328	3.35634
34	0.68177	1.30695	1.69092	2.03224	2.44115	2.72839	3.34793
35	0.68156	1.30621	1.68957	2.03011	2.43772	2.72381	3.34005
36	0.68137	1.30551	1.68830	2.02809	2.43449	2.71948	3.33262
37	0.68118	1.30485	1.68709	2.02619	2.43145	2.71541	3.32563
38	0.68100	1.30423	1.68595	2.02439	2.42857	2.71156	3.31903
39	0.68083	1.30364	1.68488	2.02269	2.42584	2.70791	3.31279
40	0.68067	1.30308	1.68385	2.02108	2.42326	2.70446	3.30688

Titik Persentase Distribusi t (df = 41 – 80)

Pr / df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
41	0.68052	1.30254	1.68288	2.01954	2.42080	2.70118	3.30127
42	0.68038	1.30204	1.68195	2.01808	2.41847	2.69807	3.29595
43	0.68024	1.30155	1.68107	2.01669	2.41625	2.69510	3.29089
44	0.68011	1.30109	1.68023	2.01537	2.41413	2.69228	3.28607
45	0.67998	1.30065	1.67943	2.01410	2.41212	2.68959	3.28148
46	0.67986	1.30023	1.67866	2.01290	2.41019	2.68701	3.27710
47	0.67975	1.29982	1.67793	2.01174	2.40835	2.68456	3.27291
48	0.67964	1.29944	1.67722	2.01063	2.40658	2.68220	3.26891
49	0.67953	1.29907	1.67655	2.00958	2.40489	2.67995	3.26508
50	0.67943	1.29871	1.67591	2.00856	2.40327	2.67779	3.26141
51	0.67933	1.29837	1.67528	2.00758	2.40172	2.67572	3.25789
52	0.67924	1.29805	1.67469	2.00665	2.40022	2.67373	3.25451
53	0.67915	1.29773	1.67412	2.00575	2.39879	2.67182	3.25127
54	0.67906	1.29743	1.67356	2.00488	2.39741	2.66998	3.24815
55	0.67898	1.29713	1.67303	2.00404	2.39608	2.66822	3.24515
56	0.67890	1.29685	1.67252	2.00324	2.39480	2.66651	3.24226
57	0.67882	1.29658	1.67203	2.00247	2.39357	2.66487	3.23948
58	0.67874	1.29632	1.67155	2.00172	2.39238	2.66329	3.23680
59	0.67867	1.29607	1.67109	2.00100	2.39123	2.66176	3.23421
60	0.67860	1.29582	1.67065	2.00030	2.39012	2.66028	3.23171
61	0.67853	1.29558	1.67022	1.99962	2.38905	2.65886	3.22930
62	0.67847	1.29536	1.66980	1.99897	2.38801	2.65748	3.22696
63	0.67840	1.29513	1.66940	1.99834	2.38701	2.65615	3.22471
64	0.67834	1.29492	1.66901	1.99773	2.38604	2.65485	3.22253
65	0.67828	1.29471	1.66864	1.99714	2.38510	2.65360	3.22041
66	0.67823	1.29451	1.66827	1.99656	2.38419	2.65239	3.21837
67	0.67817	1.29432	1.66792	1.99601	2.38330	2.65122	3.21639
68	0.67811	1.29413	1.66757	1.99547	2.38245	2.65008	3.21446
69	0.67806	1.29394	1.66724	1.99495	2.38161	2.64898	3.21260
70	0.67801	1.29376	1.66691	1.99444	2.38081	2.64790	3.21079
71	0.67796	1.29359	1.66660	1.99394	2.38002	2.64686	3.20903
72	0.67791	1.29342	1.66629	1.99346	2.37926	2.64585	3.20733
73	0.67787	1.29326	1.66600	1.99300	2.37852	2.64487	3.20567
74	0.67782	1.29310	1.66571	1.99254	2.37780	2.64391	3.20406
75	0.67778	1.29294	1.66543	1.99210	2.37710	2.64298	3.20249
76	0.67773	1.29279	1.66515	1.99167	2.37642	2.64208	3.20096
77	0.67769	1.29264	1.66488	1.99125	2.37576	2.64120	3.19948
78	0.67765	1.29250	1.66462	1.99085	2.37511	2.64034	3.19804
79	0.67761	1.29236	1.66437	1.99045	2.37448	2.63950	3.19663
80	0.67757	1.29222	1.66412	1.99006	2.37387	2.63869	3.19526

Titik Persentase Distribusi t (df = 81 –120)

Pr / df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
81	0.67753	1.29209	1.66388	1.98969	2.37327	2.63790	3.19392
82	0.67749	1.29196	1.66365	1.98932	2.37269	2.63712	3.19262
83	0.67746	1.29183	1.66342	1.98896	2.37212	2.63637	3.19135
84	0.67742	1.29171	1.66320	1.98861	2.37156	2.63563	3.19011
85	0.67739	1.29159	1.66298	1.98827	2.37102	2.63491	3.18890
86	0.67735	1.29147	1.66277	1.98793	2.37049	2.63421	3.18772
87	0.67732	1.29136	1.66256	1.98761	2.36998	2.63353	3.18657
88	0.67729	1.29125	1.66235	1.98729	2.36947	2.63286	3.18544
89	0.67726	1.29114	1.66216	1.98698	2.36898	2.63220	3.18434
90	0.67723	1.29103	1.66196	1.98667	2.36850	2.63157	3.18327
91	0.67720	1.29092	1.66177	1.98638	2.36803	2.63094	3.18222
92	0.67717	1.29082	1.66159	1.98609	2.36757	2.63033	3.18119
93	0.67714	1.29072	1.66140	1.98580	2.36712	2.62973	3.18019
94	0.67711	1.29062	1.66123	1.98552	2.36667	2.62915	3.17921
95	0.67708	1.29053	1.66105	1.98525	2.36624	2.62858	3.17825
96	0.67705	1.29043	1.66088	1.98498	2.36582	2.62802	3.17731
97	0.67703	1.29034	1.66071	1.98472	2.36541	2.62747	3.17639
98	0.67700	1.29025	1.66055	1.98447	2.36500	2.62693	3.17549
99	0.67698	1.29016	1.66039	1.98422	2.36461	2.62641	3.17460
100	0.67695	1.29007	1.66023	1.98397	2.36422	2.62589	3.17374
101	0.67693	1.28999	1.66008	1.98373	2.36384	2.62539	3.17289
102	0.67690	1.28991	1.65993	1.98350	2.36346	2.62489	3.17206
103	0.67688	1.28982	1.65978	1.98326	2.36310	2.62441	3.17125
104	0.67686	1.28974	1.65964	1.98304	2.36274	2.62393	3.17045
105	0.67683	1.28967	1.65950	1.98282	2.36239	2.62347	3.16967
106	0.67681	1.28959	1.65936	1.98260	2.36204	2.62301	3.16890
107	0.67679	1.28951	1.65922	1.98238	2.36170	2.62256	3.16815
108	0.67677	1.28944	1.65909	1.98217	2.36137	2.62212	3.16741
109	0.67675	1.28937	1.65895	1.98197	2.36105	2.62169	3.16669
110	0.67673	1.28930	1.65882	1.98177	2.36073	2.62126	3.16598
111	0.67671	1.28922	1.65870	1.98157	2.36041	2.62085	3.16528
112	0.67669	1.28916	1.65857	1.98137	2.36010	2.62044	3.16460
113	0.67667	1.28909	1.65845	1.98118	2.35980	2.62004	3.16392
114	0.67665	1.28902	1.65833	1.98099	2.35950	2.61964	3.16326
115	0.67663	1.28896	1.65821	1.98081	2.35921	2.61926	3.16262
116	0.67661	1.28889	1.65810	1.98063	2.35892	2.61888	3.16198
117	0.67659	1.28883	1.65798	1.98045	2.35864	2.61850	3.16135
118	0.67657	1.28877	1.65787	1.98027	2.35837	2.61814	3.16074
119	0.67656	1.28871	1.65776	1.98010	2.35809	2.61778	3.16013
120	0.67654	1.28865	1.65765	1.97993	2.35782	2.61742	3.15954

Titik Persentase Distribusi t (df = 121 –160)

Pr / df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
121	0.67652	1.28859	1.65754	1.97976	2.35756	2.61707	3.15895
122	0.67651	1.28853	1.65744	1.97960	2.35730	2.61673	3.15838
123	0.67649	1.28847	1.65734	1.97944	2.35705	2.61639	3.15781
124	0.67647	1.28842	1.65723	1.97928	2.35680	2.61606	3.15726
125	0.67646	1.28836	1.65714	1.97912	2.35655	2.61573	3.15671
126	0.67644	1.28831	1.65704	1.97897	2.35631	2.61541	3.15617
127	0.67643	1.28825	1.65694	1.97882	2.35607	2.61510	3.15565
128	0.67641	1.28820	1.65685	1.97867	2.35583	2.61478	3.15512
129	0.67640	1.28815	1.65675	1.97852	2.35560	2.61448	3.15461
130	0.67638	1.28810	1.65666	1.97838	2.35537	2.61418	3.15411
131	0.67637	1.28805	1.65657	1.97824	2.35515	2.61388	3.15361
132	0.67635	1.28800	1.65648	1.97810	2.35493	2.61359	3.15312
133	0.67634	1.28795	1.65639	1.97796	2.35471	2.61330	3.15264
134	0.67633	1.28790	1.65630	1.97783	2.35450	2.61302	3.15217
135	0.67631	1.28785	1.65622	1.97769	2.35429	2.61274	3.15170
136	0.67630	1.28781	1.65613	1.97756	2.35408	2.61246	3.15124
137	0.67628	1.28776	1.65605	1.97743	2.35387	2.61219	3.15079
138	0.67627	1.28772	1.65597	1.97730	2.35367	2.61193	3.15034
139	0.67626	1.28767	1.65589	1.97718	2.35347	2.61166	3.14990
140	0.67625	1.28763	1.65581	1.97705	2.35328	2.61140	3.14947
141	0.67623	1.28758	1.65573	1.97693	2.35309	2.61115	3.14904
142	0.67622	1.28754	1.65566	1.97681	2.35289	2.61090	3.14862
143	0.67621	1.28750	1.65558	1.97669	2.35271	2.61065	3.14820
144	0.67620	1.28746	1.65550	1.97658	2.35252	2.61040	3.14779
145	0.67619	1.28742	1.65543	1.97646	2.35234	2.61016	3.14739
146	0.67617	1.28738	1.65536	1.97635	2.35216	2.60992	3.14699
147	0.67616	1.28734	1.65529	1.97623	2.35198	2.60969	3.14660
148	0.67615	1.28730	1.65521	1.97612	2.35181	2.60946	3.14621
149	0.67614	1.28726	1.65514	1.97601	2.35163	2.60923	3.14583
150	0.67613	1.28722	1.65508	1.97591	2.35146	2.60900	3.14545
151	0.67612	1.28718	1.65501	1.97580	2.35130	2.60878	3.14508
152	0.67611	1.28715	1.65494	1.97569	2.35113	2.60856	3.14471
153	0.67610	1.28711	1.65487	1.97559	2.35097	2.60834	3.14435
154	0.67609	1.28707	1.65481	1.97549	2.35081	2.60813	3.14400
155	0.67608	1.28704	1.65474	1.97539	2.35065	2.60792	3.14364
156	0.67607	1.28700	1.65468	1.97529	2.35049	2.60771	3.14330
157	0.67606	1.28697	1.65462	1.97519	2.35033	2.60751	3.14295
158	0.67605	1.28693	1.65455	1.97509	2.35018	2.60730	3.14261
159	0.67604	1.28690	1.65449	1.97500	2.35003	2.60710	3.14228
160	0.67603	1.28687	1.65443	1.97490	2.34988	2.60691	3.14195

Titik Persentase Distribusi t (df = 161 –200)

Pr / df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
161	0.67602	1.28683	1.65437	1.97481	2.34973	2.60671	3.14162
162	0.67601	1.28680	1.65431	1.97472	2.34959	2.60652	3.14130
163	0.67600	1.28677	1.65426	1.97462	2.34944	2.60633	3.14098
164	0.67599	1.28673	1.65420	1.97453	2.34930	2.60614	3.14067
165	0.67598	1.28670	1.65414	1.97445	2.34916	2.60595	3.14036
166	0.67597	1.28667	1.65408	1.97436	2.34902	2.60577	3.14005
167	0.67596	1.28664	1.65403	1.97427	2.34888	2.60559	3.13975
168	0.67595	1.28661	1.65397	1.97419	2.34875	2.60541	3.13945
169	0.67594	1.28658	1.65392	1.97410	2.34862	2.60523	3.13915
170	0.67594	1.28655	1.65387	1.97402	2.34848	2.60506	3.13886
171	0.67593	1.28652	1.65381	1.97393	2.34835	2.60489	3.13857
172	0.67592	1.28649	1.65376	1.97385	2.34822	2.60471	3.13829
173	0.67591	1.28646	1.65371	1.97377	2.34810	2.60455	3.13801
174	0.67590	1.28644	1.65366	1.97369	2.34797	2.60438	3.13773
175	0.67589	1.28641	1.65361	1.97361	2.34784	2.60421	3.13745
176	0.67589	1.28638	1.65356	1.97353	2.34772	2.60405	3.13718
177	0.67588	1.28635	1.65351	1.97346	2.34760	2.60389	3.13691
178	0.67587	1.28633	1.65346	1.97338	2.34748	2.60373	3.13665
179	0.67586	1.28630	1.65341	1.97331	2.34736	2.60357	3.13638
180	0.67586	1.28627	1.65336	1.97323	2.34724	2.60342	3.13612
181	0.67585	1.28625	1.65332	1.97316	2.34713	2.60326	3.13587
182	0.67584	1.28622	1.65327	1.97308	2.34701	2.60311	3.13561
183	0.67583	1.28619	1.65322	1.97301	2.34690	2.60296	3.13536
184	0.67583	1.28617	1.65318	1.97294	2.34678	2.60281	3.13511
185	0.67582	1.28614	1.65313	1.97287	2.34667	2.60267	3.13487
186	0.67581	1.28612	1.65309	1.97280	2.34656	2.60252	3.13463
187	0.67580	1.28610	1.65304	1.97273	2.34645	2.60238	3.13438
188	0.67580	1.28607	1.65300	1.97266	2.34635	2.60223	3.13415
189	0.67579	1.28605	1.65296	1.97260	2.34624	2.60209	3.13391
190	0.67578	1.28602	1.65291	1.97253	2.34613	2.60195	3.13368
191	0.67578	1.28600	1.65287	1.97246	2.34603	2.60181	3.13345
192	0.67577	1.28598	1.65283	1.97240	2.34593	2.60168	3.13322
193	0.67576	1.28595	1.65279	1.97233	2.34582	2.60154	3.13299
194	0.67576	1.28593	1.65275	1.97227	2.34572	2.60141	3.13277
195	0.67575	1.28591	1.65271	1.97220	2.34562	2.60128	3.13255
196	0.67574	1.28589	1.65267	1.97214	2.34552	2.60115	3.13233
197	0.67574	1.28586	1.65263	1.97208	2.34543	2.60102	3.13212
198	0.67573	1.28584	1.65259	1.97202	2.34533	2.60089	3.13190
199	0.67572	1.28582	1.65255	1.97196	2.34523	2.60076	3.13169
200	0.67572	1.28580	1.65251	1.97190	2.34514	2.60063	3.13148

Lampiran 13

Tabel F

df untuk penyebut (N2)	df untuk pembilang (N1)														
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**11**	**12**	**13**	**14**	**15**
1	161	199	216	225	230	234	237	239	241	242	243	244	245	245	246
2	18.51	19.00	19.16	19.25	19.30	19.33	19.35	19.37	19.38	19.40	19.40	19.41	19.42	19.42	19.43
3	10.13	9.55	9.28	9.12	9.01	8.94	8.89	8.85	8.81	8.79	8.76	8.74	8.73	8.71	8.70
4	7.71	6.94	6.59	6.39	6.26	6.16	6.09	6.04	6.00	5.96	5.94	5.91	5.89	5.87	5.86
5	6.61	5.79	5.41	5.19	5.05	4.95	4.88	4.82	4.77	4.74	4.70	4.68	4.66	4.64	4.62
6	5.99	5.14	4.76	4.53	4.39	4.28	4.21	4.15	4.10	4.06	4.03	4.00	3.98	3.96	3.94
7	5.59	4.74	4.35	4.12	3.97	3.87	3.79	3.73	3.68	3.64	3.60	3.57	3.55	3.53	3.51
8	5.32	4.46	4.07	3.84	3.69	3.58	3.50	3.44	3.39	3.35	3.31	3.28	3.26	3.24	3.22
9	5.12	4.26	3.86	3.63	3.48	3.37	3.29	3.23	3.18	3.14	3.10	3.07	3.05	3.03	3.01
10	4.96	4.10	3.71	3.48	3.33	3.22	3.14	3.07	3.02	2.98	2.94	2.91	2.89	2.86	2.85
11	4.84	3.98	3.59	3.36	3.20	3.09	3.01	2.95	2.90	2.85	2.82	2.79	2.76	2.74	2.72
12	4.75	3.89	3.49	3.26	3.11	3.00	2.91	2.85	2.80	2.75	2.72	2.69	2.66	2.64	2.62
13	4.67	3.81	3.41	3.18	3.03	2.92	2.83	2.77	2.71	2.67	2.63	2.60	2.58	2.55	2.53
14	4.60	3.74	3.34	3.11	2.96	2.85	2.76	2.70	2.65	2.60	2.57	2.53	2.51	2.48	2.46
15	4.54	3.68	3.29	3.06	2.90	2.79	2.71	2.64	2.59	2.54	2.51	2.48	2.45	2.42	2.40
16	4.49	3.63	3.24	3.01	2.85	2.74	2.66	2.59	2.54	2.49	2.46	2.42	2.40	2.37	2.35
17	4.45	3.59	3.20	2.96	2.81	2.70	2.61	2.55	2.49	2.45	2.41	2.38	2.35	2.33	2.31
18	4.41	3.55	3.16	2.93	2.77	2.66	2.58	2.51	2.46	2.41	2.37	2.34	2.31	2.29	2.27
19	4.38	3.52	3.13	2.90	2.74	2.63	2.54	2.48	2.42	2.38	2.34	2.31	2.28	2.26	2.23
20	4.35	3.49	3.10	2.87	2.71	2.60	2.51	2.45	2.39	2.35	2.31	2.28	2.25	2.22	2.20
21	4.32	3.47	3.07	2.84	2.68	2.57	2.49	2.42	2.37	2.32	2.28	2.25	2.22	2.20	2.18
22	4.30	3.44	3.05	2.82	2.66	2.55	2.46	2.40	2.34	2.30	2.26	2.23	2.20	2.17	2.15
23	4.28	3.42	3.03	2.80	2.64	2.53	2.44	2.37	2.32	2.27	2.24	2.20	2.18	2.15	2.13
24	4.26	3.40	3.01	2.78	2.62	2.51	2.42	2.36	2.30	2.25	2.22	2.18	2.15	2.13	2.11
25	4.24	3.39	2.99	2.76	2.60	2.49	2.40	2.34	2.28	2.24	2.20	2.16	2.14	2.11	2.09
26	4.23	3.37	2.98	2.74	2.59	2.47	2.39	2.32	2.27	2.22	2.18	2.15	2.12	2.09	2.07
27	4.21	3.35	2.96	2.73	2.57	2.46	2.37	2.31	2.25	2.20	2.17	2.13	2.10	2.08	2.06
28	4.20	3.34	2.95	2.71	2.56	2.45	2.36	2.29	2.24	2.19	2.15	2.12	2.09	2.06	2.04
29	4.18	3.33	2.93	2.70	2.55	2.43	2.35	2.28	2.22	2.18	2.14	2.10	2.08	2.05	2.03
30	4.17	3.32	2.92	2.69	2.53	2.42	2.33	2.27	2.21	2.16	2.13	2.09	2.06	2.04	2.01
31	4.16	3.30	2.91	2.68	2.52	2.41	2.32	2.25	2.20	2.15	2.11	2.08	2.05	2.03	2.00
32	4.15	3.29	2.90	2.67	2.51	2.40	2.31	2.24	2.19	2.14	2.10	2.07	2.04	2.01	1.99
33	4.14	3.28	2.89	2.66	2.50	2.39	2.30	2.23	2.18	2.13	2.09	2.06	2.03	2.00	1.98
34	4.13	3.28	2.88	2.65	2.49	2.38	2.29	2.23	2.17	2.12	2.08	2.05	2.02	1.99	1.97
35	4.12	3.27	2.87	2.64	2.49	2.37	2.29	2.22	2.16	2.11	2.07	2.04	2.01	1.99	1.96
36	4.11	3.26	2.87	2.63	2.48	2.36	2.28	2.21	2.15	2.11	2.07	2.03	2.00	1.98	1.95
37	4.11	3.25	2.86	2.63	2.47	2.36	2.27	2.20	2.14	2.10	2.06	2.02	2.00	1.97	1.95
38	4.10	3.24	2.85	2.62	2.46	2.35	2.26	2.19	2.14	2.09	2.05	2.02	1.99	1.96	1.94
39	4.09	3.24	2.85	2.61	2.46	2.34	2.26	2.19	2.13	2.08	2.04	2.01	1.98	1.95	1.93
40	4.08	3.23	2.84	2.61	2.45	2.34	2.25	2.18	2.12	2.08	2.04	2.00	1.97	1.95	1.92

41	4.08	3.23	2.83	2.60	2.44	2.33	2.24	2.17	2.12	2.07	2.03	2.00	1.97	1.94	1.92
42	4.07	3.22	2.83	2.59	2.44	2.32	2.24	2.17	2.11	2.06	2.03	1.99	1.96	1.94	1.91
43	4.07	3.21	2.82	2.59	2.43	2.32	2.23	2.16	2.11	2.06	2.02	1.99	1.96	1.93	1.91
44	4.06	3.21	2.82	2.58	2.43	2.31	2.23	2.16	2.10	2.05	2.01	1.98	1.95	1.92	1.90
45	4.06	3.20	2.81	2.58	2.42	2.31	2.22	2.15	2.10	2.05	2.01	1.97	1.94	1.92	1.89

df untuk penyebut (N2)	**df untuk pembilang (N1)**														
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**11**	**12**	**13**	**14**	**15**
46	4.05	3.20	2.81	2.57	2.42	2.30	2.22	2.15	2.09	2.04	2.00	1.97	1.94	1.91	1.89
47	4.05	3.20	2.80	2.57	2.41	2.30	2.21	2.14	2.09	2.04	2.00	1.96	1.93	1.91	1.88
48	4.04	3.19	2.80	2.57	2.41	2.29	2.21	2.14	2.08	2.03	1.99	1.96	1.93	1.90	1.88
49	4.04	3.19	2.79	2.56	2.40	2.29	2.20	2.13	2.08	2.03	1.99	1.96	1.93	1.90	1.88
50	4.03	3.18	2.79	2.56	2.40	2.29	2.20	2.13	2.07	2.03	1.99	1.95	1.92	1.89	1.87
51	4.03	3.18	2.79	2.55	2.40	2.28	2.20	2.13	2.07	2.02	1.98	1.95	1.92	1.89	1.87
52	4.03	3.18	2.78	2.55	2.39	2.28	2.19	2.12	2.07	2.02	1.98	1.94	1.91	1.89	1.86
53	4.02	3.17	2.78	2.55	2.39	2.28	2.19	2.12	2.06	2.01	1.97	1.94	1.91	1.88	1.86
54	4.02	3.17	2.78	2.54	2.39	2.27	2.18	2.12	2.06	2.01	1.97	1.94	1.91	1.88	1.86
55	4.02	3.16	2.77	2.54	2.38	2.27	2.18	2.11	2.06	2.01	1.97	1.93	1.90	1.88	1.85
56	4.01	3.16	2.77	2.54	2.38	2.27	2.18	2.11	2.05	2.00	1.96	1.93	1.90	1.87	1.85
57	4.01	3.16	2.77	2.53	2.38	2.26	2.18	2.11	2.05	2.00	1.96	1.93	1.90	1.87	1.85
58	4.01	3.16	2.76	2.53	2.37	2.26	2.17	2.10	2.05	2.00	1.96	1.92	1.89	1.87	1.84
59	4.00	3.15	2.76	2.53	2.37	2.26	2.17	2.10	2.04	2.00	1.96	1.92	1.89	1.86	1.84
60	4.00	3.15	2.76	2.53	2.37	2.25	2.17	2.10	2.04	1.99	1.95	1.92	1.89	1.86	1.84
61	4.00	3.15	2.76	2.52	2.37	2.25	2.16	2.09	2.04	1.99	1.95	1.91	1.88	1.86	1.83
62	4.00	3.15	2.75	2.52	2.36	2.25	2.16	2.09	2.03	1.99	1.95	1.91	1.88	1.85	1.83
63	3.99	3.14	2.75	2.52	2.36	2.25	2.16	2.09	2.03	1.98	1.94	1.91	1.88	1.85	1.83
64	3.99	3.14	2.75	2.52	2.36	2.24	2.16	2.09	2.03	1.98	1.94	1.91	1.88	1.85	1.83
65	3.99	3.14	2.75	2.51	2.36	2.24	2.15	2.08	2.03	1.98	1.94	1.90	1.87	1.85	1.82
66	3.99	3.14	2.74	2.51	2.35	2.24	2.15	2.08	2.03	1.98	1.94	1.90	1.87	1.84	1.82
67	3.98	3.13	2.74	2.51	2.35	2.24	2.15	2.08	2.02	1.98	1.93	1.90	1.87	1.84	1.82
68	3.98	3.13	2.74	2.51	2.35	2.24	2.15	2.08	2.02	1.97	1.93	1.90	1.87	1.84	1.82
69	3.98	3.13	2.74	2.50	2.35	2.23	2.15	2.08	2.02	1.97	1.93	1.90	1.86	1.84	1.81
70	3.98	3.13	2.74	2.50	2.35	2.23	2.14	2.07	2.02	1.97	1.93	1.89	1.86	1.84	1.81
71	3.98	3.13	2.73	2.50	2.34	2.23	2.14	2.07	2.01	1.97	1.93	1.89	1.86	1.83	1.81
72	3.97	3.12	2.73	2.50	2.34	2.23	2.14	2.07	2.01	1.96	1.92	1.89	1.86	1.83	1.81
73	3.97	3.12	2.73	2.50	2.34	2.23	2.14	2.07	2.01	1.96	1.92	1.89	1.86	1.83	1.81
74	3.97	3.12	2.73	2.50	2.34	2.22	2.14	2.07	2.01	1.96	1.92	1.89	1.85	1.83	1.80
75	3.97	3.12	2.73	2.49	2.34	2.22	2.13	2.06	2.01	1.96	1.92	1.88	1.85	1.83	1.80
76	3.97	3.12	2.72	2.49	2.33	2.22	2.13	2.06	2.01	1.96	1.92	1.88	1.85	1.82	1.80
77	3.97	3.12	2.72	2.49	2.33	2.22	2.13	2.06	2.00	1.96	1.92	1.88	1.85	1.82	1.80
78	3.96	3.11	2.72	2.49	2.33	2.22	2.13	2.06	2.00	1.95	1.91	1.88	1.85	1.82	1.80
79	3.96	3.11	2.72	2.49	2.33	2.22	2.13	2.06	2.00	1.95	1.91	1.88	1.85	1.82	1.79
80	3.96	3.11	2.72	2.49	2.33	2.21	2.13	2.06	2.00	1.95	1.91	1.88	1.84	1.82	1.79
81	3.96	3.11	2.72	2.48	2.33	2.21	2.12	2.05	2.00	1.95	1.91	1.87	1.84	1.82	1.79

82	3.96	3.11	2.72	2.48	2.33	2.21	2.12	2.05	2.00	1.95	1.91	1.87	1.84	1.81	1.79
83	3.96	3.11	2.71	2.48	2.32	2.21	2.12	2.05	1.99	1.95	1.91	1.87	1.84	1.81	1.79
84	3.95	3.11	2.71	2.48	2.32	2.21	2.12	2.05	1.99	1.95	1.90	1.87	1.84	1.81	1.79
85	3.95	3.10	2.71	2.48	2.32	2.21	2.12	2.05	1.99	1.94	1.90	1.87	1.84	1.81	1.79
86	3.95	3.10	2.71	2.48	2.32	2.21	2.12	2.05	1.99	1.94	1.90	1.87	1.84	1.81	1.78
87	3.95	3.10	2.71	2.48	2.32	2.20	2.12	2.05	1.99	1.94	1.90	1.87	1.83	1.81	1.78
88	3.95	3.10	2.71	2.48	2.32	2.20	2.12	2.05	1.99	1.94	1.90	1.86	1.83	1.81	1.78
89	3.95	3.10	2.71	2.47	2.32	2.20	2.11	2.04	1.99	1.94	1.90	1.86	1.83	1.80	1.78
90	3.95	3.10	2.71	2.47	2.32	2.20	2.11	2.04	1.99	1.94	1.90	1.86	1.83	1.80	1.78

df untuk penyebut (N2)	**df untuk pembilang (N1)**														
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**11**	**12**	**13**	**14**	**15**
91	3.95	3.10	2.70	2.47	2.31	2.20	2.11	2.04	1.98	1.94	1.90	1.86	1.83	1.80	1.78
92	3.94	3.10	2.70	2.47	2.31	2.20	2.11	2.04	1.98	1.94	1.89	1.86	1.83	1.80	1.78
93	3.94	3.09	2.70	2.47	2.31	2.20	2.11	2.04	1.98	1.93	1.89	1.86	1.83	1.80	1.78
94	3.94	3.09	2.70	2.47	2.31	2.20	2.11	2.04	1.98	1.93	1.89	1.86	1.83	1.80	1.77
95	3.94	3.09	2.70	2.47	2.31	2.20	2.11	2.04	1.98	1.93	1.89	1.86	1.82	1.80	1.77
96	3.94	3.09	2.70	2.47	2.31	2.19	2.11	2.04	1.98	1.93	1.89	1.85	1.82	1.80	1.77
97	3.94	3.09	2.70	2.47	2.31	2.19	2.11	2.04	1.98	1.93	1.89	1.85	1.82	1.80	1.77
98	3.94	3.09	2.70	2.46	2.31	2.19	2.10	2.03	1.98	1.93	1.89	1.85	1.82	1.79	1.77
99	3.94	3.09	2.70	2.46	2.31	2.19	2.10	2.03	1.98	1.93	1.89	1.85	1.82	1.79	1.77
100	3.94	3.09	2.70	2.46	2.31	2.19	2.10	2.03	1.97	1.93	1.89	1.85	1.82	1.79	1.77
101	3.94	3.09	2.69	2.46	2.30	2.19	2.10	2.03	1.97	1.93	1.88	1.85	1.82	1.79	1.77
102	3.93	3.09	2.69	2.46	2.30	2.19	2.10	2.03	1.97	1.92	1.88	1.85	1.82	1.79	1.77
103	3.93	3.08	2.69	2.46	2.30	2.19	2.10	2.03	1.97	1.92	1.88	1.85	1.82	1.79	1.76
104	3.93	3.08	2.69	2.46	2.30	2.19	2.10	2.03	1.97	1.92	1.88	1.85	1.82	1.79	1.76
105	3.93	3.08	2.69	2.46	2.30	2.19	2.10	2.03	1.97	1.92	1.88	1.85	1.81	1.79	1.76
106	3.93	3.08	2.69	2.46	2.30	2.19	2.10	2.03	1.97	1.92	1.88	1.84	1.81	1.79	1.76
107	3.93	3.08	2.69	2.46	2.30	2.18	2.10	2.03	1.97	1.92	1.88	1.84	1.81	1.79	1.76
108	3.93	3.08	2.69	2.46	2.30	2.18	2.10	2.03	1.97	1.92	1.88	1.84	1.81	1.78	1.76
109	3.93	3.08	2.69	2.45	2.30	2.18	2.09	2.02	1.97	1.92	1.88	1.84	1.81	1.78	1.76
110	3.93	3.08	2.69	2.45	2.30	2.18	2.09	2.02	1.97	1.92	1.88	1.84	1.81	1.78	1.76
111	3.93	3.08	2.69	2.45	2.30	2.18	2.09	2.02	1.97	1.92	1.88	1.84	1.81	1.78	1.76
112	3.93	3.08	2.69	2.45	2.30	2.18	2.09	2.02	1.96	1.92	1.88	1.84	1.81	1.78	1.76
113	3.93	3.08	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.92	1.87	1.84	1.81	1.78	1.76
114	3.92	3.08	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.91	1.87	1.84	1.81	1.78	1.75
115	3.92	3.08	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.91	1.87	1.84	1.81	1.78	1.75
116	3.92	3.07	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.91	1.87	1.84	1.81	1.78	1.75
117	3.92	3.07	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.91	1.87	1.84	1.80	1.78	1.75
118	3.92	3.07	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.91	1.87	1.84	1.80	1.78	1.75
119	3.92	3.07	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.91	1.87	1.83	1.80	1.78	1.75
120	3.92	3.07	2.68	2.45	2.29	2.18	2.09	2.02	1.96	1.91	1.87	1.83	1.80	1.78	1.75
121	3.92	3.07	2.68	2.45	2.29	2.17	2.09	2.02	1.96	1.91	1.87	1.83	1.80	1.77	1.75
122	3.92	3.07	2.68	2.45	2.29	2.17	2.09	2.02	1.96	1.91	1.87	1.83	1.80	1.77	1.75

123	3.92	3.07	2.68	2.45	2.29	2.17	2.08	2.01	1.96	1.91	1.87	1.83	1.80	1.77	1.75
124	3.92	3.07	2.68	2.44	2.29	2.17	2.08	2.01	1.96	1.91	1.87	1.83	1.80	1.77	1.75
125	3.92	3.07	2.68	2.44	2.29	2.17	2.08	2.01	1.96	1.91	1.87	1.83	1.80	1.77	1.75
126	3.92	3.07	2.68	2.44	2.29	2.17	2.08	2.01	1.95	1.91	1.87	1.83	1.80	1.77	1.75
127	3.92	3.07	2.68	2.44	2.29	2.17	2.08	2.01	1.95	1.91	1.86	1.83	1.80	1.77	1.75
128	3.92	3.07	2.68	2.44	2.29	2.17	2.08	2.01	1.95	1.91	1.86	1.83	1.80	1.77	1.75
129	3.91	3.07	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.83	1.80	1.77	1.74
130	3.91	3.07	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.83	1.80	1.77	1.74
131	3.91	3.07	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.83	1.80	1.77	1.74
132	3.91	3.06	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.83	1.79	1.77	1.74
133	3.91	3.06	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.83	1.79	1.77	1.74
134	3.91	3.06	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.83	1.79	1.77	1.74
135	3.91	3.06	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.82	1.79	1.77	1.74

df untuk penyebut (N2)	**df untuk pembilang (N1)**														
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**11**	**12**	**13**	**14**	**15**
136	3.91	3.06	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.82	1.79	1.77	1.74
137	3.91	3.06	2.67	2.44	2.28	2.17	2.08	2.01	1.95	1.90	1.86	1.82	1.79	1.76	1.74
138	3.91	3.06	2.67	2.44	2.28	2.16	2.08	2.01	1.95	1.90	1.86	1.82	1.79	1.76	1.74
139	3.91	3.06	2.67	2.44	2.28	2.16	2.08	2.01	1.95	1.90	1.86	1.82	1.79	1.76	1.74
140	3.91	3.06	2.67	2.44	2.28	2.16	2.08	2.01	1.95	1.90	1.86	1.82	1.79	1.76	1.74
141	3.91	3.06	2.67	2.44	2.28	2.16	2.08	2.00	1.95	1.90	1.86	1.82	1.79	1.76	1.74
142	3.91	3.06	2.67	2.44	2.28	2.16	2.07	2.00	1.95	1.90	1.86	1.82	1.79	1.76	1.74
143	3.91	3.06	2.67	2.43	2.28	2.16	2.07	2.00	1.95	1.90	1.86	1.82	1.79	1.76	1.74
144	3.91	3.06	2.67	2.43	2.28	2.16	2.07	2.00	1.95	1.90	1.86	1.82	1.79	1.76	1.74
145	3.91	3.06	2.67	2.43	2.28	2.16	2.07	2.00	1.94	1.90	1.86	1.82	1.79	1.76	1.74
146	3.91	3.06	2.67	2.43	2.28	2.16	2.07	2.00	1.94	1.90	1.85	1.82	1.79	1.76	1.74
147	3.91	3.06	2.67	2.43	2.28	2.16	2.07	2.00	1.94	1.90	1.85	1.82	1.79	1.76	1.73
148	3.91	3.06	2.67	2.43	2.28	2.16	2.07	2.00	1.94	1.90	1.85	1.82	1.79	1.76	1.73
149	3.90	3.06	2.67	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.82	1.79	1.76	1.73
150	3.90	3.06	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.82	1.79	1.76	1.73
151	3.90	3.06	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.82	1.79	1.76	1.73
152	3.90	3.06	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.82	1.79	1.76	1.73
153	3.90	3.06	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.82	1.78	1.76	1.73
154	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.82	1.78	1.76	1.73
155	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.82	1.78	1.76	1.73
156	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.76	1.73
157	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.76	1.73
158	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.75	1.73
159	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.75	1.73
160	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.75	1.73
161	3.90	3.05	2.66	2.43	2.27	2.16	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.75	1.73
162	3.90	3.05	2.66	2.43	2.27	2.15	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.75	1.73
163	3.90	3.05	2.66	2.43	2.27	2.15	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.75	1.73
164	3.90	3.05	2.66	2.43	2.27	2.15	2.07	2.00	1.94	1.89	1.85	1.81	1.78	1.75	1.73

165	3.90	3.05	2.66	2.43	2.27	2.15	2.07	1.99	1.94	1.89	1.85	1.81	1.78	1.75	1.73
166	3.90	3.05	2.66	2.43	2.27	2.15	2.07	1.99	1.94	1.89	1.85	1.81	1.78	1.75	1.73
167	3.90	3.05	2.66	2.43	2.27	2.15	2.06	1.99	1.94	1.89	1.85	1.81	1.78	1.75	1.73
168	3.90	3.05	2.66	2.43	2.27	2.15	2.06	1.99	1.94	1.89	1.85	1.81	1.78	1.75	1.73
169	3.90	3.05	2.66	2.43	2.27	2.15	2.06	1.99	1.94	1.89	1.85	1.81	1.78	1.75	1.73
170	3.90	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.94	1.89	1.85	1.81	1.78	1.75	1.73
171	3.90	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.93	1.89	1.85	1.81	1.78	1.75	1.73
172	3.90	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.93	1.89	1.84	1.81	1.78	1.75	1.72
173	3.90	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.93	1.89	1.84	1.81	1.78	1.75	1.72
174	3.90	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.93	1.89	1.84	1.81	1.78	1.75	1.72
175	3.90	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.93	1.89	1.84	1.81	1.78	1.75	1.72
176	3.89	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.78	1.75	1.72
177	3.89	3.05	2.66	2.42	2.27	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.78	1.75	1.72
178	3.89	3.05	2.66	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.78	1.75	1.72
179	3.89	3.05	2.66	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.78	1.75	1.72
180	3.89	3.05	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.77	1.75	1.72

df untuk penyebut (N2)	**df untuk pembilang (N1)**														
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**11**	**12**	**13**	**14**	**15**
181	3.89	3.05	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.77	1.75	1.72
182	3.89	3.05	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.77	1.75	1.72
183	3.89	3.05	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.77	1.75	1.72
184	3.89	3.05	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.81	1.77	1.75	1.72
185	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.75	1.72
186	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.75	1.72
187	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
188	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
189	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
190	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
191	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
192	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
193	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
194	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
195	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
196	3.89	3.04	2.65	2.42	2.26	2.15	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
197	3.89	3.04	2.65	2.42	2.26	2.14	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
198	3.89	3.04	2.65	2.42	2.26	2.14	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
199	3.89	3.04	2.65	2.42	2.26	2.14	2.06	1.99	1.93	1.88	1.84	1.80	1.77	1.74	1.72
200	3.89	3.04	2.65	2.42	2.26	2.14	2.06	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.72
201	3.89	3.04	2.65	2.42	2.26	2.14	2.06	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.72
202	3.89	3.04	2.65	2.42	2.26	2.14	2.06	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.72
203	3.89	3.04	2.65	2.42	2.26	2.14	2.05	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.72
204	3.89	3.04	2.65	2.42	2.26	2.14	2.05	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.72
205	3.89	3.04	2.65	2.42	2.26	2.14	2.05	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.72
206	3.89	3.04	2.65	2.42	2.26	2.14	2.05	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.72

207	3.89	3.04	2.65	2.42	2.26	2.14	2.05	1.98	1.93	1.88	1.84	1.80	1.77	1.74	1.71
208	3.89	3.04	2.65	2.42	2.26	2.14	2.05	1.98	1.93	1.88	1.83	1.80	1.77	1.74	1.71
209	3.89	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.88	1.83	1.80	1.77	1.74	1.71
210	3.89	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.88	1.83	1.80	1.77	1.74	1.71
211	3.89	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.88	1.83	1.80	1.77	1.74	1.71
212	3.89	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.88	1.83	1.80	1.77	1.74	1.71
213	3.89	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.88	1.83	1.80	1.77	1.74	1.71
214	3.89	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.88	1.83	1.80	1.77	1.74	1.71
215	3.89	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.77	1.74	1.71
216	3.88	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.77	1.74	1.71
217	3.88	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.77	1.74	1.71
218	3.88	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.77	1.74	1.71
219	3.88	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.77	1.74	1.71
220	3.88	3.04	2.65	2.41	2.26	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.76	1.74	1.71
221	3.88	3.04	2.65	2.41	2.25	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.76	1.74	1.71
222	3.88	3.04	2.65	2.41	2.25	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.76	1.74	1.71
223	3.88	3.04	2.65	2.41	2.25	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.76	1.74	1.71
224	3.88	3.04	2.64	2.41	2.25	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.76	1.74	1.71
225	3.88	3.04	2.64	2.41	2.25	2.14	2.05	1.98	1.92	1.87	1.83	1.80	1.76	1.74	1.71